Directions questionnaire In the Claim No. (Small Claims Track) To be completed by, or on behalf of, You should note the date by which this questionnaire must be returned and the name of the court it should be returned to since this may be different from the court where the proceedings were issued. If you have settled this claim (or if you settle it on a future date) and do not who is [1st][2nd][3rd][][Claimant][Defendant][Part 20 claimant] in this claim need to have it heard or tried, you must let the court know immediately. Settlement/Mediation Under the Civil Procedure Rules parties should make every effort to settle their case. At this stage you should still think about whether you and the other party(ies) can settle your dispute without going to a hearing. You may seek to settle the claim either by direct discussion or negotiation with the other party or by mediation. If settlement is reached parties may enter into a binding agreement which can be enforced if the terms of the agreement were to be breached. Mediation is a way of resolving disputes without a court hearing, where the parties are assisted in resolving their dispute with the help of an impartial mediator. If the claim is settled at this stage the parties can avoid further court fees, costs and time involved in preparing and attending a hearing. You may use any mediation provider. However, HMCTS provide a free confidential Small Claims Mediation Service which is available to parties in most small claims cases which are for less than £10,000. Mediation is usually carried out by telephone in one hour time limited appointments convenient to the parties and is quicker than waiting for a court hearing before a judge. There is no obligation to use the Small Claims Mediation Service nor are you required to settle if you do. If you are unable to reach agreement with the other party at mediation, the claim will proceed to a small claims hearing. You can get more information about mediation from www.gov.uk If all parties agree, this case will be referred to the Small Claims Mediation Service. In any event the court may order the service to contact you to explore mediation. **A1** Do you agree to this case being referred to the Yes No **Small Claims Mediation Service?** Please give your contact details below — If all parties agree to mediation your details will be passed to the small claims mediation team who will contact you to arrange an appointment.

You must complete the remainder of the form regardless of your answer to A1

·	,	
Your contact details		Notes
Your full name		It is essential that you provide this information, particularly if you have requested mediation. Staff will contact you within office hours (9am – 5pm).
Address for Service		,
Telephone number	Mobile	
Email		

C	Track			Notes
C 1	Do you agree that the small claims track is the appropriate track for this case? If No, say why not and state the track to which you believe it should be allocated	Yes	No No	Track The small claims track — generally for lower value and less complex claims with a value under £10,000. You can get more information by reading leaflet EX306 'The small claims track in civil courts'. You can get this leaflet online from hmctsformfinder.justice.gov.uk
D	Suitability for determination without a hearing			Notes
D1	Do you consider that this claim is suitable for determination without a hearing, i.e. by a judge reading and considering the case papers, witness statements and other documents filed by the parties, making a decision, and giving a note of reasons for that decision? If No, please state why not.	Yes	No	The court can determine this claim without a hearing: (a) if both parties agree; or (b) where the 'Small Claims Paper Determination Pilot' applies, even if the parties do not agree. For more information on the courts participating in the pilot and the cases to which the pilot may and may not apply, please see Practice Direction 51ZC to CPR 51. Relevant reasons include that there are factual disputes which will need the judge to hear from witnesses directly (in which case please specify the factual dispute and the relevant witnesses) or that the issues are so complex they need to be argued orally.

E About the hearing

Expert evidence			
-	rt's permission to use the written evidence of	Yes	
If Yes, state why and give t area of expertise and the l	the name of the expert (if known) and the likely cost if appointed.		
Witnesses			
How many witnesses, inclu	uding yourself, will give evidence on your		
How many witnesses, included the hearing?	uding yourself, will give evidence on your		
How many witnesses, included the hearing? Hearing Are there any days within	uding yourself, will give evidence on your the next six months when you, an expert or to attend court for the hearing?	Yes	
How many witnesses, included hearing? Hearing Are there any days withing a witness will not be able to the second hearing.	the next six months when you, an expert or	Yes	
How many witnesses, included the hearing? Hearing Are there any days within	the next six months when you, an expert or	Yes	
How many witnesses, included hearing? Hearing Are there any days withing a witness will not be able to the second hearing.	the next six months when you, an expert or to attend court for the hearing?	Yes	
How many witnesses, included hearing? Hearing Are there any days withing a witness will not be able to the second hearing.	the next six months when you, an expert or to attend court for the hearing?	Yes	
How many witnesses, included hearing? Hearing Are there any days withing a witness will not be able to the second hearing. If Yes, please give details. Yourself	the next six months when you, an expert or to attend court for the hearing?	Yes	
How many witnesses, include hehalf at the hearing? Hearing Are there any days within a witness will not be able to the same of the same o	the next six months when you, an expert or to attend court for the hearing?	Yes	
How many witnesses, include hehalf at the hearing? Hearing Are there any days within a witness will not be able to the hearing. If Yes, please give details. Yourself Expert Other essential witness. Will you be using an interpress.	the next six months when you, an expert or to attend court for the hearing? Dates not available preter at the hearing either for yourself or		

If Yes, please explain in what way you or the witness are vulnerable and

what steps, support or adjustments you wish the court and the judge to consider.

Notes

Location

If your claim is a designated money claim the case will usually be transferred to the claimants preferred court or the defendants home court as appropriate. However, there is no guarantee of transfer to this court. For further information see CPR Parts 3, 12, 13, 14 and 26.

Expert evidence

The court must grant you permission to use an expert witness. Your notice of allocation will tell you if permission has been granted. Please note the upper limit for experts' fees that can be recovered is £750. You can get more information by reading leaflet **EX306** 'The small claims track in civil courts'. You can get this leaflet online from hmctsformfinder.justice.gov.uk

Witnesses

Witnesses may be asked to give evidence by either party. The court needs to have notice that you intend to call a witness. Witness expenses for travel accommodation and loss of earning should be met by the party requesting their attendance. You can get more information by reading **EX342** 'Coming to a court hearing'. You can get this leaflet online from hmctformfinder.justice.gov.uk

Hearing

Dates to avoid: You should enter those dates where you, your expert or an essential witness will not be able to attend court because of a holiday or other commitments.

Interpreters: In some circumstances the court will arrange for, and meet the cost of an interpreter. If you require an interpreter, you should contact the court immediately. Further details visit our website www.justice.gov.uk under 'guidance'.

You must sign this form [Legal representative for the][1st][2nd][3rd][] [Claimant][Defendant][Part 20 claimant]	Signature		
	You must sign this form		
	[egal representative for the [1st][2nd][3rd][
		1	

Once you have completed this form, please return it to the court at the address shown on the form N149A - Notice of proposed allocation to Small Claims Track.

You must also send a copy of this form (N180 Directions questionnaire) to each of the other parties in this case.

Find out how HM Courts and Tribunals Service uses personal information you give them when you fill in a form: https://www.gov.uk/government/organisations/hm-courts-and-tribunals-service/about/personal-information-charter